



JIFU INCENTIVE TRIP 2025

DUBAI

QUALIFICATION PERIOD:
18 October 2024, to 31 January, 2025

FREQUENTLY ASKED QUESTIONS

LOCATION & DATES

The Dukes Palm Hotel

Dukes The Palm, a Royal Hideaway Hotel, Palm Jumeirah, Palm

DUBAI, United Arab Emirates

7 – 11 May 2025

4 nights, 5 days

Travel Documents:

Affiliates are responsible for all documents regarding this incentive trip. Please check your local authority to confirm which documents will be needed.

JIFU will provide qualified trip winner(s) and their guests invitation letters that can be included in a qualified earner's VISA application upon request. Note: JIFU is not able to provide assistance with any VISA applications outside of this letter, nor does JIFU guarantee a VISA will be granted.

Requests for invitation letters should be made to the following email address:
incentivetrips@jifu.com

IMPORTANT DATES TO REMEMBER

RSVP DEADLINE: 31 March 2025

Please note: the RSVP deadline is for both the qualified trip winner(s) and for any guests they request to bring.

CANCELLATION DEADLINE: 14 April 2025

Any qualified winners and their guest attendees that RSVP "yes" but do not attend the trip, along with any cancellations made after this date, will be subject to one cancellation fee per attendee.

AIRFARE VOUCHER SUBMISSION DEADLINE: Day of the beginning of trip.

Please submit your airfare vouchers to incentivetrips@jifu.com by the deadline of the day of the start of the trip.

QUALIFICATION & RSVP

HOW DO I KNOW WHETHER I QUALIFY FOR A JIFU TRAVEL TRIP?

Please refer to the "How to Qualify Incentive Trip 2025" document found on the JIFU communication sent to Affiliates. All qualified trip winner(s) will receive an email notification to RSVP following the closing of the qualification period.

ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP?

All qualified winners will receive an RSVP email from incentivetrips@jifu.com approximately 7 business days after the qualification period has ended. We recommend adding this email to your whitelist to ensure it does not end up in your spam or junk mail folders. If you have not received your email invitation, please reach out to incentivetrips@jifu.com.

Please note: The RSVP email will contain a link to the online RSVP form. To provide you with the best possible trip experience, we kindly ask for all qualified winners to please fill out all prompts on the RSVP completely and accurately.

DO I HAVE TO RSVP THROUGH THE RSVP SYSTEM, OR CAN I JUST SEND AN EMAIL?

Creating an incredible and seamless experience for our winners is JIFU's top priority. To do so, we ask for all RSVPs to be submitted through our reservation survey. The survey includes questions specific to each winner and their earned trip, along with waivers to complete and important policies for the trip. RSVPs made through channels outside of our reservation survey, including by email, will not be accepted.

WHAT HAPPENS IF I CANNOT ATTEND?

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip has no cash value.

WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

All cancellation notices for the JIFU INCENTIVE TRIP 2025 need to be submitted to JIFU by 14 April 2025. Any trip earner or guest attendee who cancels after this date will be charged a cancellation fee of \$2000 USD per person via a Wallet deduction. * Should the trip earner's Wallet have insufficient funds, the Wallet will continue to be reduced to \$0.00 until the full \$2000 cancellation fee has been deducted. Any trip earners or guests that RSVP "yes" but do not show up for the trip will also be charged a cancellation fee of \$2000 USD.

Please note: Medical emergencies are exempt from the cancellation fee.

WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?

We want to provide you the pampering you deserve! In order to arrange proper accommodation for our winners, all winners must notify JIFU in advance. Therefore, any winners and their guests that show up without a prior RSVP will not receive accommodations or travel assistance.

WHAT IF I BRING A GUEST WHO IS NOT A JIFU DISTRIBUTOR AND NEED TO CANCEL, CAN MY GUEST ATTEND WITHOUT ME?

No, guests that are not JIFU affiliates are not eligible to attend the trip without the qualified JIFU affiliate. Additionally, all guests must share a room with the JIFU affiliate that earned the trip.

WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our JIFU Family to work towards joining us on our JIFU Travel Trips, we can only grant the qualified prizes that affiliates earned during the promotion's qualification period. Should space become available, qualified winners may purchase a spot for their guest(s) on a first-come, first-served basis. All guest requests must be submitted prior to 14 April 2025.

TRAVEL DETAILS

WHICH AIRPORT SHOULD I USE, AND WHAT IS THE AIRPORT CODE?

The main international airport is Dubai International Airport (DXB). It's located in Dubai. Please note: all qualified trip winner(s) and their guests are responsible for booking transportation from the airport to the hotel.

ARE AIRPORT TRANSFERS PROVIDED?

Ground transportation is not included. Qualified trip earners are responsible for booking flights to and from the destination.

All trip earners will receive a "Know Before You Go" email approximately 30 days before the trip. Please make sure to add the incentivetrips@jifu.com email to your whitelist to ensure it does not end up in your spam or junk mail folders.

DO I NEED A PASSPORT OR VISA?

It is the traveler's responsibility to remain informed of current travel guidelines, including any vaccination requirements. All RSVP and cancellation deadlines apply even if any change in requirements occur prior to or post the listed dates.

ARE THERE VACCINATIONS REQUIRED TO VISIT THIS DESTINATION?

It is your responsibility to stay informed of current travel guidelines, including any vaccination requirements that may arise. Our deadlines for RSVP and cancellation apply regardless of any change in vaccination requirements prior to or after these dates.

WHAT HAPPENS IF I DID NOT GET THE PROPER TRAVEL DOCUMENTS (SUCH AS A VISA) OR DO NOT HAVE THE APPROPRIATE PASSPORT DOCUMENTATION AND AM DENIED BOARDING OF MY FLIGHT?

Proper travel documents are the traveler's responsibility. Any qualified trip earners or their guests that did not prepare the appropriate travel documents and are unable to attend the trip will forfeit the trip's value. The cancellation fee will apply. JIFU will provide qualified trip winner(s) and their guests invitation letters that can be included in a qualified earner's VISA application upon request. Note: JIFU is not able to provide assistance with any VISA applications outside of this letter, nor does JIFU guarantee a VISA will be granted.

Requests for invitation letters should be made to the following email address:

incentivetrips@jifu.com

FLIGHTS INFORMATION

All flights must be booked by the qualified winner. We recommend booking as early as possible through the JIFU Travel portal or App to receive the best rates!

HOW AND WHEN WILL I RECEIVE MY EARNED TRAVEL VOUCHER FOR MY FLIGHTS?

Please submit all flight receipts & itineraries to incentivetrips@jifu.com. All of the requested documents must be submitted no later than 14 days after the trip has concluded.

Please note: all attendees **must** check-in at the JIFU Travel Hospitality Desk on the main arrival day of the incentive trip for the earned voucher to be cleared for processing. Reimbursements can take up to 30 business days after the close of the trip and submission of proper documentation. Reimbursements will only be issued to qualified winners that attended the trip.

MEALS & ACCOMMODATIONS

WHERE WILL I BE STAYING?

Qualified winners will be staying in style at **Dukes The Palm, a Royal Hideaway Hotel**. Dukes The Palm, a Royal Hideaway Hotel, Palm Jumeirah, Dubai - United Arab Emirates.

ARE ALL MEALS INCLUDED?

All meals are included. Any meals prior to arriving at the hotel, or after leaving the hotel, are your responsibility.

SPECIAL ACTIVITIES

Qualified trip winners can make reservations for Special Activities directly with the Hotel.

AGENDA

WHEN WILL I KNOW WHAT WE WILL DO DURING THE WEEK?

All qualified winners that RSVP'd "yes" will receive a "Know Before You Go" email with specific details approximately 15-days prior to the trip. This email will include the trip agenda.

WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?

A JIFU staff member will be stationed at the JIFU Travel Hospitality desk to assist with any questions affiliates may have regarding their trip.

WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?

Details will be provided in the "Know Before You Go" email prior to your trip.